

Funding Your Account

To fund your new platform, please carefully follow the steps below.

1. You can transfer the funds into the Halifax bank account. The account details are as follows;

Account Name: Halifax Investment Services Ltd
BSB: 302 100
Account Number: 9023952
Bank: BankWest

When you are transferring monies, please place your **account number and name** in the statement reference box. It is extremely important that you do so; otherwise, we will be unable to match your deposit with your account.

2. Write a cheque addressed to

Halifax Investment Services Ltd. Suspense A/C,

And post it to:

Attn: Halifax TWS Funding
Halifax Investment Services
Level 29/20 Bond Street
Sydney NSW 2000

Then Halifax will arrange the transfer of funds into your account.

Important Note: It may take up to 72 hours before your accounts get funded. Withdrawals also may take up to 72 hours.

The minimum amount required to place trades is USD \$2000 (or the AUD equivalent). Please make sure that your account balance remains above this level at all times to avoid margin or trading permission issues.

You must also fund the account within 30 days; otherwise, we may close your account.

Once the deposit has been made, please send an email to helpdesk@halifaxonline.com.au stating the amount, your account number and your name so that in any unforeseen circumstances, we may be able to contact you with regards to the funds. We will respond to this email once the money has been received by Halifax.

Once the account is funded, you can trade. **Please note that the account needs to be funded before access is given.**

Withdrawals

If you wish to withdraw funds from your account, you must contact us, and we will arrange the transfer into your nominated account.

Please send an email to:

redemptions@halifaxonline.com.au

Include your name, account number, and the amount you wish to transfer and your banking details, and we will arrange the transfer. Any emails sent before 4pm AEST each day will be processed on that day.